

**Harrisburg Area Community College  
Human/Social Services Graduate Survey  
Spring 2016**

Note: Comments are located at end of report

**Q1a: Selected HACC's Human Services or Social Services program  
because interested in HACC's program over others**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	12	33.3	33.3	33.3
	No	24	66.7	66.7	100.0
	Total	36	100.0	100.0	

**Q1b: Selected HACC's Human Services or Social Services program  
because tuition and other costs were affordable**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	25	69.4	69.4	69.4
	No	11	30.6	30.6	100.0
	Total	36	100.0	100.0	

**Q1c: Selected HACC's Human Services or Social Services program for  
location-wanted to attend local school and/or live at home**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	27	75.0	75.0	75.0
	No	9	25.0	25.0	100.0
	Total	36	100.0	100.0	

**Q1d: Selected HACC's Human Services or Social Services program for  
reputation; high quality program**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	16	44.4	44.4	44.4
	No	20	55.6	55.6	100.0
	Total	36	100.0	100.0	

**Q1e: Selected HACC's Human Services or Social Services program for  
other reason**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	3	8.3	8.3	8.3
	No	33	91.7	91.7	100.0
	Total	36	100.0	100.0	

**Q2a: The overall quality of instruction in human services courses was  
excellent**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	22	61.1	61.1	61.1
	Agree	13	36.1	36.1	97.2
	Disagree	1	2.8	2.8	100.0
	Total	36	100.0	100.0	

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**Q2b: Topics and materials discussed were relevant to specific human services courses**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	24	66.7	66.7	66.7
	Agree	11	30.6	30.6	97.2
	Disagree	1	2.8	2.8	100.0
	Total	36	100.0	100.0	

**Q2c: Real life examples were integrated with course theory**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	19	52.8	52.8	52.8
	Agree	16	44.4	44.4	97.2
	Neutral	1	2.8	2.8	100.0
	Total	36	100.0	100.0	

**Q2d: Students were given the opportunity/encouragement to participate in class**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	22	61.1	61.1	61.1
	Agree	14	38.9	38.9	100.0
	Total	36	100.0	100.0	

**Q2e: New ideas/different viewpoints were accepted and encouraged**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	22	61.1	61.1	61.1
	Agree	12	33.3	33.3	94.4
	Neutral	2	5.6	5.6	100.0
	Total	36	100.0	100.0	

**Q2f: Requirements and methods of grading were provided and reviewed**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	20	55.6	55.6	55.6
	Agree	14	38.9	38.9	94.4
	Neutral	1	2.8	2.8	97.2
	Disagree	1	2.8	2.8	100.0
	Total	36	100.0	100.0	

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**Q2g: Grading standards were fair**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	19	52.8	52.8	52.8
	Agree	16	44.4	44.4	97.2
	Strongly Disagree	1	2.8	2.8	100.0
	Total	36	100.0	100.0	

**Q2h: Out-of-class activities were valuable and reinforced learning  
(e.g., papers, events, readings)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	15	41.7	42.9	42.9
	Agree	15	41.7	42.9	85.7
	Neutral	5	13.9	14.3	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

**Q2i: Sufficient time was allotted to complete out-of-class assignments**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	15	41.7	42.9	42.9
	Agree	17	47.2	48.6	91.4
	Neutral	2	5.6	5.7	97.1
	Strongly Disagree	1	2.8	2.9	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

**Q2j: Sufficient resources were available to complete papers and/or  
research projects (e.g., library, online)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	16	44.4	45.7	45.7
	Agree	16	44.4	45.7	91.4
	Neutral	3	8.3	8.6	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

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**Q2k: The Human Service courses helped me develop my writing skills**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	16	44.4	45.7	45.7
	Agree	15	41.7	42.9	88.6
	Neutral	3	8.3	8.6	97.1
	Disagree	1	2.8	2.9	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

**Q2l: The Human Service courses helped me develop my speech/communication skills**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	17	47.2	48.6	48.6
	Agree	11	30.6	31.4	80.0
	Neutral	5	13.9	14.3	94.3
	Disagree	2	5.6	5.7	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

**Q2m: Topics/materials prepared me to become an effective human services professional/staff**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	21	58.3	60.0	60.0
	Agree	12	33.3	34.3	94.3
	Neutral	2	5.6	5.7	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

**Q2n: I had the academic skills (i.e., reading, writing, math) needed to be successful in human services courses**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	19	52.8	54.3	54.3
	Agree	14	38.9	40.0	94.3
	Neutral	2	5.6	5.7	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

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**Q3a: For the most part, the Human Services courses I needed were available**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	17	47.2	48.6	48.6
	Agree	14	38.9	40.0	88.6
	Neutral	3	8.3	8.6	97.1
	Disagree	1	2.8	2.9	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

**Q3b: Sufficient opportunities available to meet with instructors after class or during scheduled office hours**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	15	41.7	42.9	42.9
	Agree	17	47.2	48.6	91.4
	Neutral	3	8.3	8.6	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

**Q3c: My counselor/advisor was readily available when I needed him/her**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	13	36.1	37.1	37.1
	Agree	12	33.3	34.3	71.4
	Neutral	5	13.9	14.3	85.7
	Disagree	3	8.3	8.6	94.3
	Did Not Apply/Use	2	5.6	5.7	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

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**Q3d: The information provided by my counselor/advisor was always accurate**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	10	27.8	28.6	28.6
	Agree	14	38.9	40.0	68.6
	Neutral	6	16.7	17.1	85.7
	Disagree	4	11.1	11.4	97.1
	Did Not Apply/Use	1	2.8	2.9	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

**Q3e: I was aware of the requirements needed to complete my program (graduate)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	18	50.0	51.4	51.4
	Agree	14	38.9	40.0	91.4
	Neutral	2	5.6	5.7	97.1
	Disagree	1	2.8	2.9	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

**Q3f: I found the Tutoring Center helpful**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	8	22.2	22.9	22.9
	Agree	9	25.0	25.7	48.6
	Neutral	5	13.9	14.3	62.9
	Disagree	1	2.8	2.9	65.7
	Strongly Disagree	1	2.8	2.9	68.6
	Did Not Apply/Use	11	30.6	31.4	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

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**Q3g: The availability of computers on campus met my needs**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	17	47.2	48.6	48.6
	Agree	14	38.9	40.0	88.6
	Neutral	2	5.6	5.7	94.3
	Disagree	1	2.8	2.9	97.1
	Did Not Apply/Use	1	2.8	2.9	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

**Q3h: I was aware of my career goals by the time I graduated from HACC**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	18	50.0	51.4	51.4
	Agree	10	27.8	28.6	80.0
	Neutral	4	11.1	11.4	91.4
	Disagree	2	5.6	5.7	97.1
	Strongly Disagree	1	2.8	2.9	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

**Q3i: Student Services (i.e., registration, Financial Aid, career services) were helpful when needed**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	15	41.7	42.9	42.9
	Agree	14	38.9	40.0	82.9
	Neutral	4	11.1	11.4	94.3
	Disagree	1	2.8	2.9	97.1
	Did Not Apply/Use	1	2.8	2.9	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

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**Q3j: The online course(s) I took met my needs**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	9	25.0	25.7	25.7
	Agree	10	27.8	28.6	54.3
	Neutral	6	16.7	17.1	71.4
	Disagree	1	2.8	2.9	74.3
	Strongly Disagree	1	2.8	2.9	77.1
	Did Not Apply/Use	8	22.2	22.9	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

**Q4a: The practicum provided real life experience in addressing client needs/problems**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	18	50.0	51.4	51.4
	Agree	15	41.7	42.9	94.3
	Neutral	1	2.8	2.9	97.1
	Don't Know	1	2.8	2.9	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

**Q4b: The practicum gave me experience working with clients**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	19	52.8	54.3	54.3
	Agree	9	25.0	25.7	80.0
	Neutral	5	13.9	14.3	94.3
	Disagree	1	2.8	2.9	97.1
	Don't Know	1	2.8	2.9	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

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**Q4c: The practicum linked classroom theory with real life situations**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	17	47.2	48.6	48.6
	Agree	12	33.3	34.3	82.9
	Neutral	4	11.1	11.4	94.3
	Disagree	1	2.8	2.9	97.1
	Don't Know	1	2.8	2.9	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

**Q4d: The practicum allowed me to see how the duties and responsibilities of a human services agency are carried out**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	18	50.0	51.4	51.4
	Agree	13	36.1	37.1	88.6
	Neutral	1	2.8	2.9	91.4
	Disagree	1	2.8	2.9	94.3
	Don't Know	2	5.6	5.7	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

**Q4e: I was able to participate in decisions affecting clients**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	13	36.1	37.1	37.1
	Agree	12	33.3	34.3	71.4
	Neutral	5	13.9	14.3	85.7
	Disagree	2	5.6	5.7	91.4
	Don't Know	3	8.3	8.6	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

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**Q4f: Recalling the time you spent on your practicum, please indicate your level of agreement with each statement; My practicum mentor/supervisor was effective and professional**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	22	61.1	64.7	64.7
	Agree	9	25.0	26.5	91.2
	Neutral	1	2.8	2.9	94.1
	Disagree	1	2.8	2.9	97.1
	Don't Know	1	2.8	2.9	100.0
	Total	34	94.4	100.0	
Missing	No Response	2	5.6		
Total		36	100.0		

**Q4g: The practicum experience helped me determine whether I wanted to seek a career as a human services professional**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	15	41.7	42.9	42.9
	Agree	15	41.7	42.9	85.7
	Neutral	3	8.3	8.6	94.3
	Disagree	1	2.8	2.9	97.1
	Don't Know	1	2.8	2.9	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

**Q4h: Overall, the practicum was a valuable educational experience**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Agree	20	55.6	57.1	57.1
	Agree	11	30.6	31.4	88.6
	Neutral	1	2.8	2.9	91.4
	Disagree	1	2.8	2.9	94.3
	Strongly Disagree	1	2.8	2.9	97.1
	Don't Know	1	2.8	2.9	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

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**Q5a:Have you transferred to another school since graduating from HACC?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	15	41.7	42.9	42.9
	No	20	55.6	57.1	100.0
	Total	35	97.2	100.0	
Missing	No Response	1	2.8		
Total		36	100.0		

**Q5c:Did you feel you were well prepared to meet the demands of your transfer school?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	15	41.7	88.2	88.2
	No	2	5.6	11.8	100.0
	Total	17	47.2	100.0	
Missing	No Response	19	52.8		
Total		36	100.0		

**Q5d:Did you encounter any difficulties in the transfer process?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	4	11.1	22.2	22.2
	No	14	38.9	77.8	100.0
	Total	18	50.0	100.0	
Missing	No Response	18	50.0		
Total		36	100.0		

**Q5e1:If yes, problem encountered: Lost credits in transfer**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	5.6	5.6	5.6
	No	34	94.4	94.4	100.0
	Total	36	100.0	100.0	

**Q5e2:If yes, problem encountered: Some courses transferred but did not meet major requirements**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	4	11.1	11.1	11.1
	No	32	88.9	88.9	100.0
	Total	36	100.0	100.0	

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**Q5e3:If yes, problem encountered: Had to repeat course(s) taken at HACCC**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	3	8.3	8.3	8.3
	No	33	91.7	91.7	100.0
	Total	36	100.0	100.0	

**Q5e4:If yes, problem encountered: Could not gain admission into desired program**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	36	100.0	100.0	100

**Q5e5:If yes, problem encountered: Changed majors; will require more time than 2 years to complete new major**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	36	100.0	100.0	100

**Q5e6:If yes, problem encountered: Other**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	5.6	5.6	5.6
	No	34	94.4	94.4	100.0
	Total	36	100.0	100.0	

**Q5f:Did you graduate from your transfer school?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	7	19.4	41.2	41.2
	No	10	27.8	58.8	100.0
	Total	17	47.2	100.0	
Missing	No Response	19	52.8		
Total		36	100.0		

**Q5g:What degree did you earn?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	AA	2	5.6	25.0	25.0
	BA/BS	5	13.9	62.5	87.5
	MA/MSW	1	2.8	12.5	100.0
	Total	8	22.2	100.0	
Missing	No Response	28	77.8		
Total		36	100.0		

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**Q6a: What is the highest degree you currently hold?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	AA degree	29	80.6	80.6	80.6
	BA/BSW	6	16.7	16.7	97.2
	MA/MSW	1	2.8	2.8	100.0
	Total	36	100.0	100.0	

**Q6b: Do you plan to further your education?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	29	80.6	82.9	82.9
	No	6	16.7	17.1	100.0
	Total	35	97.2	100.0	
Missing	No response	1	2.8		
Total		36	100.0		

**Q6d: What degree will you pursue?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	BA/BSW	17	47.2	58.6	58.6
	MA/MSW	11	30.6	37.9	96.6
	Unsure	1	2.8	3.4	100.0
	Total	29	80.6	100.0	
Missing	No response	7	19.4		
Total		36	100.0		

**Q7a: Are you currently employed?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	31	86.1	86.1	86.1
	No	5	13.9	13.9	100.0
	Total	36	100.0	100.0	

**Q7b: If yes, are you working at a human/social services agency or organization?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	22	61.1	68.8	68.8
	No	10	27.8	31.3	100.0
	Total	32	88.9	100.0	
Missing	No Response	4	11.1		
Total		36	100.0		

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**Q7e: How long have you been employed in the human services profession?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 3 years	14	38.9	60.9	60.9
	3-6 years	6	16.7	26.1	87.0
	7-10 years	1	2.8	4.3	91.3
	More than 10 years	2	5.6	8.7	100.0
	Total	23	63.9	100.0	
Missing	No Response	13	36.1		
Total		36	100.0		

**Q7f: What is your current salary? (check one)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than \$20,000	5	13.9	23.8	23.8
	\$20,000-\$29,999	8	22.2	38.1	61.9
	\$30,000-\$39,999	6	16.7	28.6	90.5
	\$40,000-\$49,999	2	5.6	9.5	100.0
	Total	21	58.3	100.0	
Missing	No Response	15	41.7		
Total		36	100.0		

**Q8a: Overall, how helpful was your HACC education in helping you prepare for your current position?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very helpful	17	47.2	56.7	56.7
	Helpful	9	25.0	30.0	86.7
	Somewhat helpful	3	8.3	10.0	96.7
	Not helpful	1	2.8	3.3	100.0
	Total	30	83.3	100.0	
Missing	No Response	6	16.7		
Total		36	100.0		

**Q8b: At this point in your career, how likely are you to remain in the human services field?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very likely	22	61.1	78.6	78.6
	Likely	4	11.1	14.3	92.9
	Somewhat likely	1	2.8	3.6	96.4
	Not likely	1	2.8	3.6	100.0
	Total	28	77.8	100.0	
Missing	No response	8	22.2		
Total		36	100.0		

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Note: Comments are located at end of report

**Q9a: Taking into account your overall HACC Human Services/Social Services program experience, are there aspects of your education you would change?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	8	22.2	24.2	24.2
	Unsure	9	25.0	27.3	51.5
	No	16	44.4	48.5	100.0
	Total	33	91.7	100.0	
Missing	No Response	3	8.3		
Total		36	100.0		

**Q10a: Overall, how satisfied were you with the education you received as a Human Services or Social Services major?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	23	63.9	63.9	63.9
	Satisfied	10	27.8	27.8	91.7
	Neutral	3	8.3	8.3	100.0
	Total	36	100.0	100.0	

**Q10b: Would you recommend your major to others?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	31	86.1	88.6	88.6
	Unsure	4	11.1	11.4	100.0
	Total	35	97.2	100.0	
Missing	No response	1	2.8		
Total		36	100.0		

**HARRISBURG AREA COMMUNITY COLLEGE**  
**Human/Social Services Graduate Survey Comments**  
**Spring 2016**

Note: All comments transcribed verbatim with no editing completed

Q#	Comment
<b>1e</b>	<b>Reason selected HACCC's Human or Social Services program – other responses</b>
	I was currently working in the field
	Had changed majors many times, when I saw this it fit my interests
	was my second choice when my first major ended
	was recommended by the state
<b>5b</b>	<b>School transferred to since graduating from HACCC</b>
	Albright [2 responses]
	Elizabethtown College [3 responses]
	Hope International University/Apostolic School of Theology
	Millersville University [3 responses]
	N/A maybe to Shippensburg in another 3-5 years
	Penn State
	Penn State York Campus
	Shippensburg University [3 responses]
	University of Maryland – University College
<b>5e6</b>	<b>Problems encountered in transfer process – other responses</b>
	online schooling
	Core requirements could be better for transfer

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<b>6c</b>	<b>Field of study plan to enter for further education</b>
	bachelor
	Continue my study in Human Services
	currently working on my bachelor degree
	Either MSW
	Human Services
	Human Services/BA
	language
	Mental Health Counseling
	MS Social Work
	Nursing
	Organizational Behaviors/Applied Psychology
	RN & also want to work towards my bachelors
	Social Work [7 responses]
	Sociology/Psych
	Special Education or Behavior Therapist
	Substance Abuse Counseling
<b>7d</b>	<b>Degree requirements for current position</b>
	AA [3 responses]
	AA, BA [2 responses]
	AA in Education, Human Services/similar field
	Associate in Human Services [2 responses]
	Bachelor's degree
	Bachelor's degree or related field
	High School Diploma/GED
	I currently hold the position of supervisor. Prior to my degree I was considered clerical staff. My obtaining my degree was the best decision I made. I went from being clerical to management within days of graduating.
	MSW & licensure
	None required if you have experience. Gained experience from practicum.

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<b>9b</b>	<b>Aspects of education the graduate would change</b>
	Group work should be taught by someone with experience with groups. I suggest putting students in groups of 4-6 often to learn the dynamics of a group better.
	I wish there were addiction classes
	More education on working with individuals with intellectual/developmental disabilities.
	Not to stress with Algebra – still feel that this should not be a requirement. If any math how to save for the future & checkbook.
	The only thing that I found was a problem was the clarity of which courses would transfer. This was settled in the end but caused some frustration at the same time with one particular course. Other than that I enjoyed my entire time at HACC.
	The program needs more structure. It is very laid back and I felt unprepared going into the practicum. Like I was sitting in the back seat rather than driving the car.
	Unable to get a job in my degree field human services since graduating. The collage and degree program should of done more to insure all graduates got a job in the field.
<b>10b</b>	<b>Would recommend major to others – additional comment</b>
	I would but since the field has more limited financial I would encourage further education.
<b>11</b>	<b>Comments/suggestions regarding educational experience and strengths of HS/SS programs</b>
	[name omitted] is a wonderful professor and did the most to prepare me to work in this field.
	courses = good getting a job after graduation = terrible I graduated in 2012 Also program feels like a BA, due to program taking 3 ½ years for all students to complete. Please send me a list of places that currently hire program graduates!
	HACC prepares you for life, working in this field you have to expect the unexpected. The program prepares you for that, the professor are wonderful not only are they teaching, but they are currently working in the field also. Real life, is what it's all about.
	HACC's Human Service Program has provided a great opportunity moving forward and succeeding in the Social work field.
	Having an advisor that taught within the social service program would be helpful. My advisor handed me a class guide, said here you go, and walked away. In my case, I was lucky that I had professors that went above and beyond to help me and my fellow students with scheduling.
	Honesty on what we will face in the field. Enjoyed being able to choose my area (Children & Family) but still learn about drug & alcohol/other areas.
	Human Services courses focus on real world experiences & current trends and practices in the field. This prepares you to seamlessly move from the classroom into the workforce.

**HARRISBURG AREA COMMUNITY COLLEGE**  
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<b>11</b>	<b>Comments/suggestions regarding educational experience and strengths of HS/SS programs</b>
	I feel that the strengths of the program is the instructors. All are professional and helpful.
	I liked that many of my teachers were still working in their fields.
	I think the strengths of this program were knowledgeable teachers who were dedicated to their students and their field.
	Internships
	Most of the professors have a genuine concern/care for the students. As an older student I appreciated my experience at HACC w/the diversity of the students.
	Need more community interactions
	Some courses were to be repeated because of the name of the course
	The academic part of the program was very essential, accurate & beneficial. The courses were well taught & the teaching style(s) of the instructors maintained genuine interest of the program. The downside was the lack of client involvement during the internship.
	The program needs professors with more time to dedicate to the program.
	The strength of the program is the practicum as it provides real life experience in the field.
	The strengths are: HUMS 100 – get out into the community and learn about different types of services HUMS 101 & 2 – excellent workbook! It assisted with applying the knowledge – I still refer to the workbook sometimes.  After leaving HACC and transferring to Millersville University, I got to thinking (realizing) that I learned more at HACC than MU. Once I got MU some of the classes were redundant. My suggestion would be to revisit with MU and ask them to accept more HACC’s classes.
	Very satisfied with everything
	Words cannot express the magnitude of knowledge I gained while at HACC. The HS courses were excellent and the profs were straight on. I learned the most from [name omitted], who challenged you and brought out the best in every student. I am proud to be a graduate of HACC. I only wish I could continue my education at HACC to obtain my BS degree.
	Your educators were well rounded and they also brought in others that gave their life skills and experience into the classroom or we went out into the field to address situations.

**Harrisburg Area Community College  
Human/Social Services Graduate Employer List  
Spring 2016**

<b>Agency/Organization Name</b>	<b>Supervisor Name</b>	<b>Street Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>	<b>Telephone</b>	<b>Website Address</b>
Alternative Rehabilitation Communities "ARC"		2743 N Front Street	Harrisburg	PA	17110	717-238-7101	<a href="http://www.arcfamily.com">www.arcfamily.com</a>
Big Brothers Big Sisters Cap Reg			Harrisburg	PA			<a href="http://www.capbigs.org">www.capbigs.org</a>
Capital Area Head Start	Jeannette Baibility	3705 Elmwood Dr	Harrisburg	PA	17110	717-541-1795	<a href="http://www.keystonehumanservices.org">www.keystonehumanservices.org</a>
Central Susquehanna Intermediate Unit	Marilyn Constable	90 Lawton Lane	Milton	PA		570-523-1155	<a href="http://csiu.org">csiu.org</a>
Colonial House	Adrian	1300 Woodberry Rd	York	PA	17408	717-792-9702	
Community Services Group	Cory Graybill	320 Highland Drive	Mountville	PA	17554	877-907-7970	<a href="http://www.csgonline.org">www.csgonline.org</a>
Department of Drug & Alcohol Programs		02 Kline Plaza	Harrisburg	PA	17104		<a href="http://www.ddap.pa.gov">www.ddap.pa.gov</a>
Epic Developmental Services	Bill Kittle	4 Neshaminy Interpoly Suite 202	Trerose	PA	19053	610-425-1258	<a href="http://www.epicdevelopmentalservices.com">www.epicdevelopmentalservices.com</a>
Jessica & Friends Community		218 Dew Drop Rd	York	PA	17402	717-747-9000	<a href="http://www.janfcommunity.org">www.janfcommunity.org</a>
Keystone Human Services	Dawn Bream	4190 A King George Dr	Harrisburg	PA	17109	717-671-1845	<a href="http://www.keystonehumanservices.org">www.keystonehumanservices.org</a>
Lancaster Regional Hospital							
Master Staffing, LLC.	Paul Merrill	1800 E Market St	York	PA	17402	717-751-6000	
New Visions Inc	Marcia Wible	152 South Second Street	Chambersburg	PA	17201	717-264-6178	<a href="http://new-visions.org">new-visions.org</a>
NHS Human Services/True North Wellness	Tammy Moran/Rita Langkam	410 Kuhn Fording Rd	East Berlin	PA	17316	717-259-9223	<a href="http://www.nhsonline.org">www.nhsonline.org</a>
PA Dept of Human Svc, Bureau of Program Integrity	Vince Porter	303 Walnut St 7th Fl	Harrisburg	PA	17101	717-772-6233	<a href="mailto:vporter@pa.gov">vporter@pa.gov</a>
Perry County Children & Youth		123 Centre Drive	New Bloomfield	PA	17068		
Proect SHARE of Carlisle PA	Elaine Livas, please <u>do not contact</u>	5 N Orange St Suite 4	Carlisle	PA	17013	717-249-7773	<a href="http://www.projectshare.net">www.projectshare.net</a>
TW Ponessa	Katie Neany	900 N 6th St	Harrisburg	PA	17102	717-233-4027	<a href="http://www.twponessa.com">www.twponessa.com</a>
Typical Life Corporation	Derek Shive	707 Loucks Rd	York	PA	17404		<a href="http://www.typical-life.org">www.typical-life.org</a>
Typical Life Corporation	Brittany Burlon	707 Loucks Rd	York	PA	17404		<a href="http://www.typical-life.org">www.typical-life.org</a>
Wellspan Behavioral Health	Angela Sinclair/Mandy Jones		York	PA		717-851-1500	<a href="http://www.wellspan.org">www.wellspan.org</a>